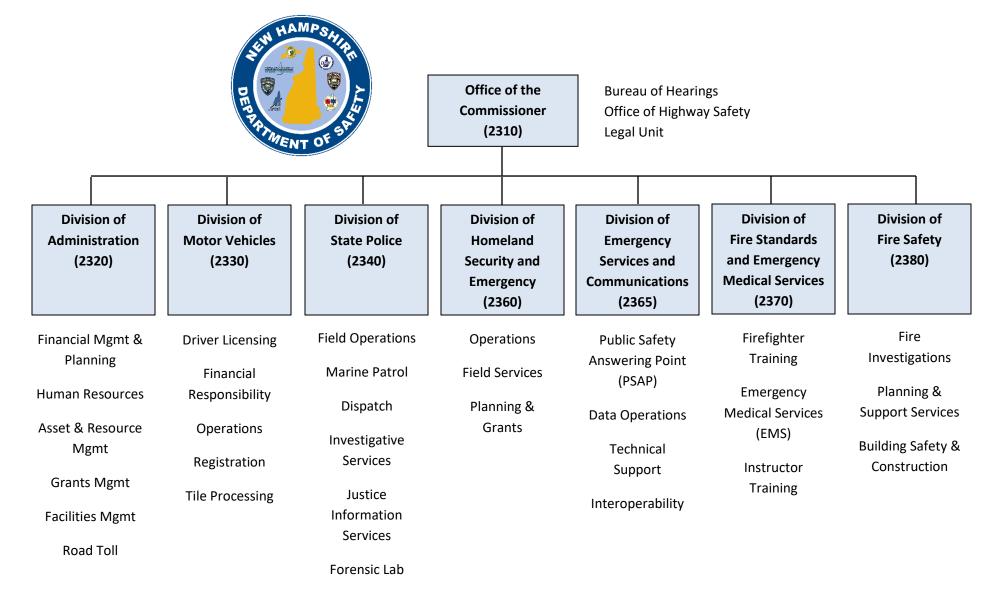


State of New Hampshire Department of Safety 2024 - 2025 House Approved Budget

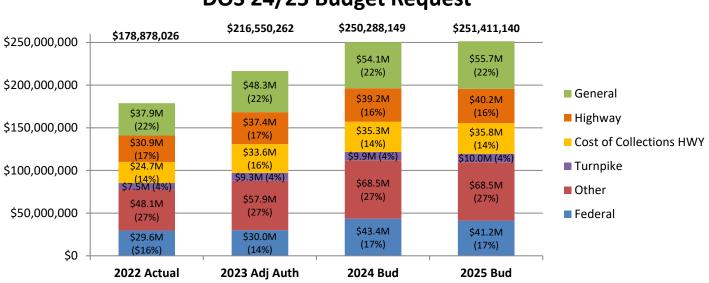
Senate Finance Thursday, April 20, 2023

# **Department of Safety (DOS) – Organizational Summary**

The mission of the Department of Safety is to continually enhance the safety, security and quality of life in New Hampshire through professional, collaborative and innovative service to all. The Department's vision is to make New Hampshire the safest state in the Nation with the highest quality of life for all. The Department consists of 7 Divisions, and affects the lives of all New Hampshire residents and visitors by enforcing criminal, motor vehicle and boating laws, and providing for fire safety, fire and emergency medical training, emergency communications and disaster planning.



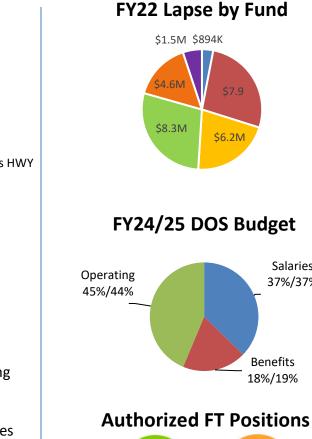
# Department of Safety (DOS) – FY24/25 Budget Summary (p. 451-618)



# DOS 24/25 Budget Request

#### Summary of Significant Changes 24/25

- \$12.7M increase in FY24 and \$9.7M increase in FY25 is due to increases in operating costs including replacement equipment, supplies, facility maintenance, contracts, and other operating expenses. Includes 6 new civilian positions funded in FY24/25 to support demand for public safety services.
- \$8.9M increase in FY24 and \$8.3M increase in FY25 is due to increases in Federal Fund expenditures associated with increased disaster grant reimbursements to state and local agencies.
- \$5.7M increase in FY24 and \$6.7M increase in FY25 is due to change in budgeting required by DAS that results in double budgeting of Risk & Benefit costs.
- \$3.9M increase in FY24/25 is due to increase in DOIT related costs attributed to major IT systems at NHSP and the DMV.
- Total General, Highway, Turnpike, and Cost of Collections funding increased by \$9.8M (8%) in FY24 and by \$3.3M (2%) in FY25 due to rising costs of providing the same level of public safety services.
- Total Other Funds source increased by \$10.6M (18%) in FY24 and FY25 due to change in accounting required by DAS for Risk & Benefits and rising costs of maintaining public safety service delivery.
- 8 civilian positions funded in FY22/23 remain unfunded in FY24/25 (\$502K/\$526K).
- 17 Trooper positions unfunded in prior biennium remain unfunded in FY24/25 (\$1.7M/\$1.8M).





Salaries

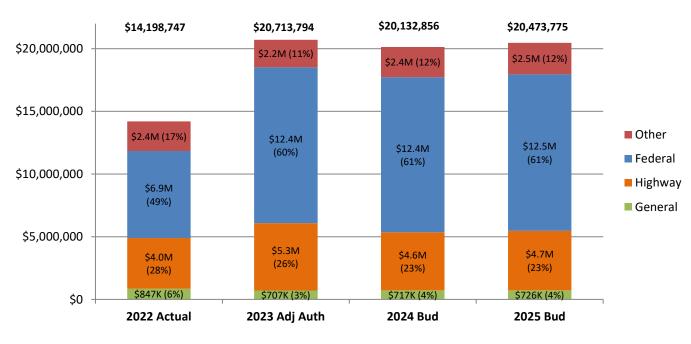
37%/37%

**Benefits** 

18%/19%



# Office of the Commissioner (OCOM) - FY24/25 Budget Summary (p. 451-466, 561-567)



#### OCOM 24/25 Budget Request

#### **Summary of Significant Changes**

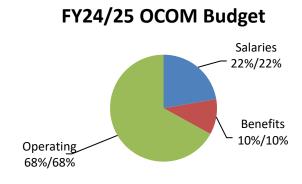
- \$644K decrease in FY24/FY25 due to transfer of debt service expenditures out of OCOM and into Special Expenses.
- No significant changes to salaries and benefits in FY24 due to new employees hired at rates lower than incumbents.
- \$340K increase in FY25 due to increased salaries and benefits costs and transfers to DAS for General Services, and Risk & Benefits costs.

#### FY24/25 Prioritized Needs

 \$173K/\$170K - Fund existing Unclassified Chief of Policy and Planning (RSA 21-P:5-b) – In response to increases in active shooter events across the country, this position will be singularly focused on strengthening operational and tactical coordination across all areas of public safety to prepare first responders for these emerging threats including those associated with school shootings and large events.

### **OCOM Service Highlights (FY22)**

- Bureau of Hearings conducted 14,343 hearings
- Office of Highway Safety awarded \$886K in support to 81 Local Police Departments
- Legal Unit provides legal services to all Divisions and programs

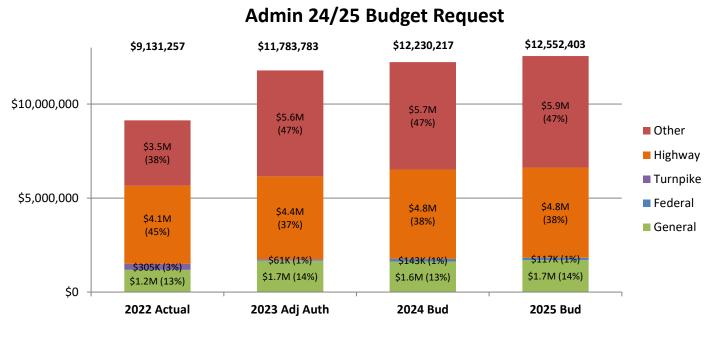


#### **Authorized FT Positions**





# Division of Administation (ADMIN) - FY24/25 Budget Summary (p. 467-472, 568-579)



#### Summary of Significant Changes FY24/25

- \$162K increase in FY24 and \$386K increase in FY25 due to increases in salaries and benefits from expected employee increments.
- \$260K increase in FY24 and \$272K increase in FY25 due to increases in DOIT expenses benefiting the Department as a whole.
- Transferred (3) existing facilities positions from other DOS Divisions into the Facilities Management Bureau to ensure effective oversight and consistent delivery of facility related services to the entire Department of Safety.

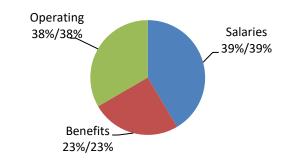
#### FY24/25 Prioritized Needs

 \$80K/\$84K - (1) NEW Human Resources Coordinator II - to provide judgment-based decisions and provide oversight of the payroll function and part-time HR employees. Bureau is responsible for all transactions that impact employee pay and benefits for over 2,000 DOS employees across 5 Collective Bargaining Units including sworn and civilian employees providing 24/7/365 public safety services. Position will address delays in processing risk and compliance requests and mitigate errors that may negatively impact employee pay and benefits.

### **ADMIN Service Highlights (FY22)**

- Collected over \$181M in Road Toll revenues
- Conducted 108 audits of Road Toll licensees
- Processed 1.8M pieces of incoming mail and 1.3M pieces of outgoing mail
- Distributed 567K license plates and 1.8M plate decals to municipalities and DMV substations

### FY24/25 ADMIN Budget

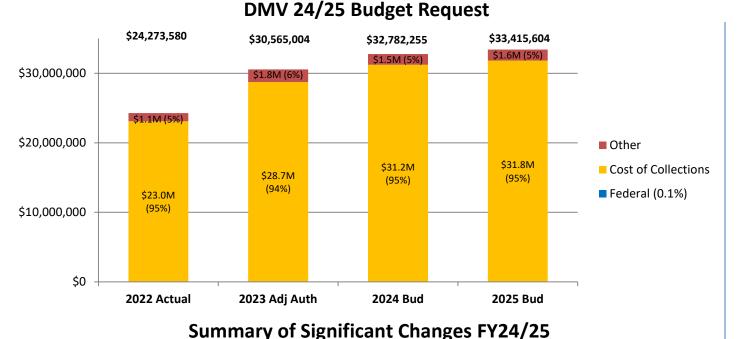


#### **Authorized FT Positions**





# Division of Motor Vehicles (DMV) – FY24/25 Budget Summary (p. 473-479, 580-592)



### DMV Service Highlights (FY22)

- Issued 405,167 motor vehicle titles
- Performed 36,219 skills and road tests
- Produced 381,497 driver licenses/id cards
- Processed over 1.6M motor vehicle registrations
- Fielded 412,336 customer calls

### FY24/25 DMV Budget

# Operating 46%/45% Benefits 20%/21%

#### **Authorized FT Positions**



#### **Unfunded FT Positions**



# • \$2.5M increase in FY24 and \$2.7M increase in FY25 are increased DOIT costs for ongoing maintenance of custom-built DMV systems (VISION and MAAP) due to obsolescence.

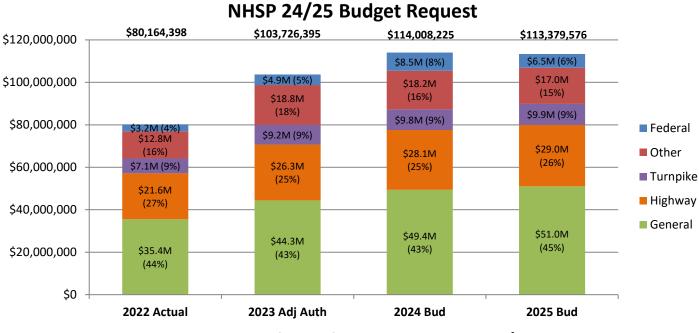
- \$1.0M decrease in FY24 and \$379K decrease in FY25 are salaries and benefits expenses due to (6) unfunded FT positions and impact of new employees hired at rates lower than incumbents.
- \$475K increase in Contracts for Operational Services due to costs associated with relocating Epping DMV to leased space.
- \$286K increase in FY25 and \$293K increase in FY25 required due to increased fees and credit card usage by customers obtaining services through the DMV.

### FY24/25 Prioritized Needs

- \$217K/\$227K Fund (4) existing Data Control Clerk III positions required to prevent delays in processing driver history records, accident reports, plea by mail tickets and working online exception queues.
- \$289K/\$180K DMV Security Enhancements funds installation of protective glass at DMV counters and PT security monitors at higher volume locations.
- \$128K/\$610K NEW Plymouth Area DMV in FY25 decrease customer wait times in both Concord and Tamworth locations and decreased travel time for customers in the Lakes Region. (1) SCTO and (1) CTO I required to minimally staff new location.

Department of Safety – 24/25 Budget – Senate Finance (4/20/23)

# Division of State Police (NHSP) – FY24/25 Budget Summary (p. 480-517, 593-610)



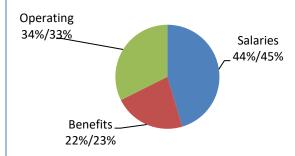
### Summary of Significant Changes FY24/25

- \$4.2M increase in FY24 and \$3.8M in FY25 is due to increased costs for replacement equipment including portable radios and State Police fleet vehicles. The NHSP vehicle replacement plan was not fully funded in previous biennium and supply change shortages limited the ability to make all budgeted replacements.
- \$2.2M increase in FY24 and \$1.7M increase in FY25 due to increased operating expenses primarily attributed to fuel, and vehicle maintenance and repair costs.
- \$1.1M increase in FY24 and \$888K in FY25 due to increased costs for ongoing maintenance of critical NHSP IT systems including the Commuter Aided Dispatch and Records Management System (CAD/RMS) and maintenance of the State Message Platform used to pass criminal justice information between Federal, State, and Local law enforcement agencies.
- \$2.7M increase in FY24 and \$3.2M increase in FY25 due to increases in Risk & Benefits amounts including Retiree Health, Workers Compensation, and Property & Casualty Insurance.
- \$630K increase in funding to maximize hours for existing PT Auxiliary Troopers to address ongoing demands for Law Enforcement services.

### NHSP Service Highlights (FY22)

- Stopped 74,671 motor vehicles
- Arrested 753 impaired drivers
- Conducted 6,299 criminal investigations
- Conducted 106,446 commercial vehicle inspections & weight checks
- Processed 69,569 sets of fingerprints

### FY24/25 NHSP Budget



### **Authorized FT Positions**





#### • \$254K/\$266K State Police Forensic Lab (56380000)

#### Fund (3) NEW Criminalist I positions

The Forensic Biology Unit has not increased its number of FTEs since 2012. The turnaround time between receipt of a biology request in the lab to the issuance of a report, has more than tripled since 2012 due to lack of staffing. Implementation of new technologies will need (2) new staff to meet goal of turning cases around in 30 days. A new Criminalist I position is also required in the Toxicology Lab to address increased demand for services and testing of new drug substances.

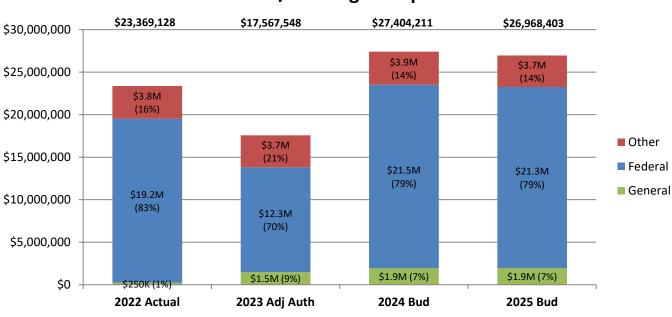
#### • \$75K/\$78K Traffic Bureau (40030000)

#### Fund (1) NEW Program Specialist II position

The Digital Evidence Unit within the State Police was created to support the management of digital evidence created by the implementation of Body and Cruiser cameras. NHSP expects that processing body/cruiser camera video, namely the redaction thereof for the purpose of public release and/or discovery requests in a criminal case, to be exponentially high. These tasks can be time consuming and extensive where the current resources will not likely be able to keep up with the time-sensitive demand.

 \$1.6M/\$1.6M Traffic Bureau (40030000); Enforcement Bureau (40100000); Commercial Enforcement (23050000)
Fund (10) Trooper, (4) Sergeant, (1) Lieutenant, (1) Captain, and (1) Executive Major positions unfunded previously Expand public safety patrols in Troop A (Epping), Troop B (Bedford), Troop C (Keene), Troop D (Concord), Troop E (Tamworth), and Troop F (Twin Mnt) and Troop G (Statewide Commercial Enforcement). These positions reduce public safety response time, officer safety concerns, and mental health and well-being concerns for existing Troopers.

### Division of Homeland Security & Emergency Mgmt (HSEM) – FY24/25 Budget Summary (p. 518-535)

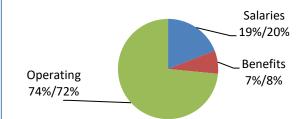


#### HSEM 24/25 Budget Request

### HSEM Service Highlights (FY22)

- Activated the State Emergency Operations Center (SEOC) 10 times
- Facilitated 16 exercises and 67 trainings
- Conducted 31 initial reviews and approved 44 local hazard mitigation plans
- Awarded 35 Emergency Management Performance Grants (EMPG)

#### FY24/24 HSEM Budget



#### Summary of Significant Changes FY24/25

- \$1.9M increase in FY24 and additional \$2.2M increase in FY25 due to increases in salaries and benefits including federal Disaster Grant funded Temporary Full-Time positions.
- \$7.4M increase in FY24 due to increased federal disaster money to distribute to state and local disaster responses including COVID-19. There are 7 open disasters that remain open as local communities continue to request reimbursements for actions taken in response to COVID-19 and to clean-up from weather related disasters.
- \$78K in FY24 and \$80K in FY25 funds (1) NEW Radiological Instrument Technician position in the Radiological Instrument Maintenance & Calibration (RIM-C) section. This position is funded 100% by Other Funds as part of the annual Seabrook Station Assessment.

#### FY24/25 Prioritized Needs

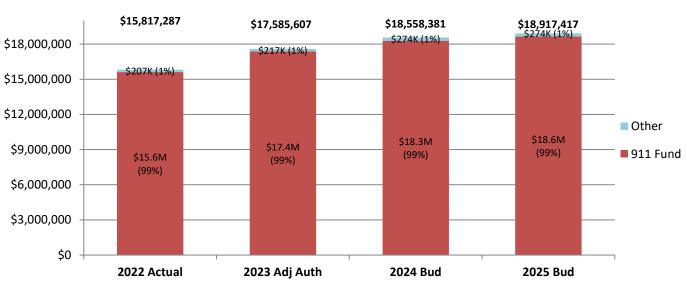
 \$156K/\$164K – Fund (1) existing vacant Program Specialist I and (1) existing vacant Program Assistant II – positions required to conduct trainings and exercises, respond timely to Radiological Emergency Preparedness (REP) inquiries from communities within the EPZ, and process community reimbursements, federal draws, and federal reporting.

#### **Authorized FT Positions**





### Division of Emergency Services and Communications - FY24/25 Budget Summary (p. 536-541)



# DESC 24/25 Budget Request

#### Summary of Significant Changes FY24/25

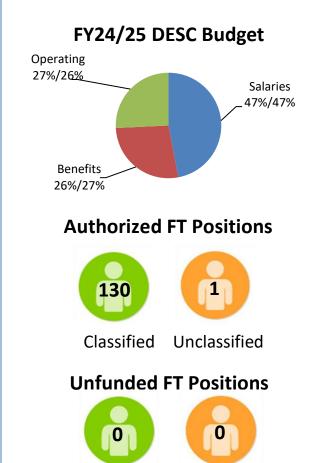
- No significant changes to FY24 salaries and benefits due to new employees hired at rates lower than incumbents. Overtime budgets increased by \$175K in both FY24 and FY25 to ensure 911 Public Safety Answering Points (PSAPs) are properly staffed and no calls go unanswered.
- \$322K increase in FY25 due to increases in salaries and benefits from expected employee increments.
- \$1M increase in FY24 and FY25 due to increases in operating costs including telecommunication service contracts for the 911 Call Center and software licenses required when providing 911 services, including Computer Aided Dispatch (CAD) and Automatic Location Identification (ALI).

#### FY24/25 Prioritized Needs

• No prioritized needs related to the Division of Emergency Services and Communications.

### **DESC Service Highlights (FY22)**

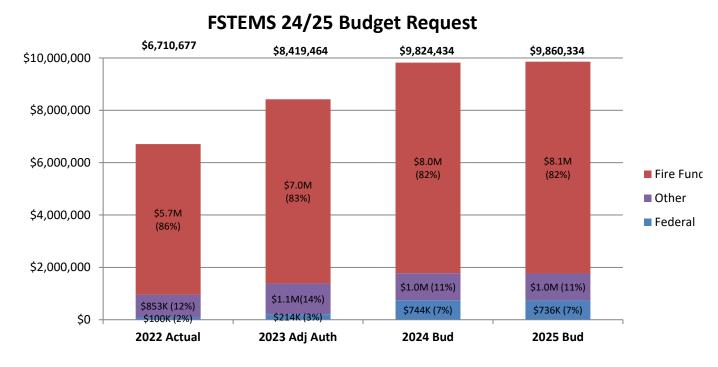
- Answered 481,032 calls to 911
- Maintained 51.64 sec transfer time for Emergency Medical Dispatch
- Achieved 99% quality assurance rate when reviewing 5,745 emergency medical dispatch reviews and 4,535 police/fire reviews



Unclassified

Classified

# Division of Fire Standards & Training and EMS (FSTEMS) - FY24/25 Budget Summary (p. 542-547)



### Summary of Significant Changes FY24/25

- \$217K increase in FY14 and \$182K increase in FY15 due to increases in salaries and benefits including additional funding for PT instructors to meet demand for Fire Training Courses.
- \$328K increase in FY214 and \$318K increase in FY15 is due to funding of (3) NEW Fire Service Instructor positions required to respond to increased demand for additional Firefighter I and II courses across New Hampshire. The full-time instructional staff will deliver these certification programs which are required to serve as a Full-Time Firefighter in NH.
- \$860K increase is due to increased cost of instructional supplies to meet demand for classes including fuel for fire training, and replacement equipment needs including a new Candidate Physical Ability Test (CPAT) trailer.

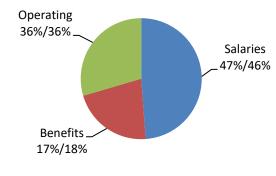
### Prioritized Needs FY24/25

• No prioritized needs related to the Division of Fire Standards & Training & Emergency Medical Services.

#### **FSTEMS Service Highlights (FY22)**

- Enrolled 20,140 students
- Issued 1,280 certifications
- Courses Taught 897
- Training Hours 96,991
- Licensed 5,375 EMS providers
- Licensed 472 ambulances and 5 rotary wing

### FY24/25 FSTEMS Budget

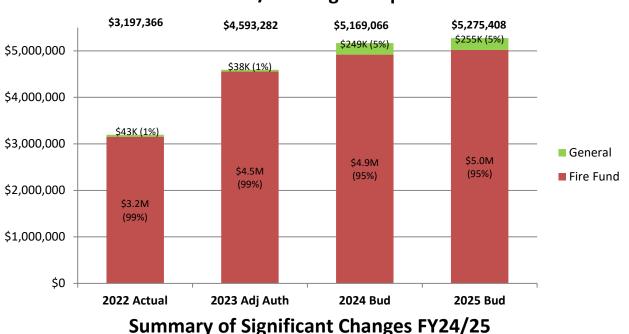


### **Authorized FT Positions**





# Division of Fire Safety (FSFTY) - FY24/25 Budget Summary (p. 548-552)

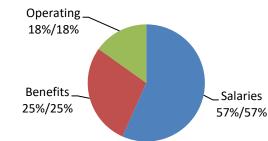


#### FSFTY 24/25 Budget Request

### **FSFTY Service Highlights (FY22)**

- Investigated 123 fire related incidents
- Conducted 323 fire and life safety inspections
- Conducted 1,139 building plan reviews
- Issued 777 modular housing labels
- Issued 856 permits for state, university, and community college building projects





#### **Authorised FT Positions**



#### **Unfunded FT Positions**



• \$151K increase in FY24 and \$235K increase in FY25 is due to increased salary and benefits costs due to scheduled increments.

- \$203K increase in FY24 and \$208K increase in FY25 is due to (2) NEW Program Assistant II positions. HB2 transfers authority for HealthCare facility plan inspections from DHHS to FSFTY. DHHS abolished 2 positions and reduced GF draws by this amount.
- \$72K increase in FY24 and \$73K increase in FY25 is due to (1) NEW Program Assistant II. This position is critical for planning, organizing, and coordinating admin rules and responding to RSA 91-A requests. The Division received 132 91-A requests in 2020, 159 in 2021 and on track to receive 197 in 2022.
- \$124K increase in FY24 and FY25 is required to purchase replacement equipment including replacement vehicles utilized by Fire Investigators when responding to a fire related incident.
- The Fire Fund is currently supported by fees collected for Driver History records. Adjustments to the Fire Fund revenue source fees are required to fund the Division of Fire Safety at current service levels. A combination of expanded authorized use and revised fee setting authority is included in HB2.

### Prioritized Needs FY24/25

No prioritized needs related to the Division of Fire Safety.

### House Bill 2 – Summary of Items

#### **BODY-WORN AND DASHBOARD CAMERA FUND**

From FY23 general funds, appropriates \$1,005,000 to the Department of Safety Body-Worn and Dashboard Camera fund, established in RSA 105-D:3. To date, a total of \$1.1M has been awarded to 48 municipalities.

#### **COPIES OF CERTIFICATES AND MOTOR VEHICLE RECORDS FEE**

Allows the Department of Safety to set the fees through administrative rulemaking (currently fees are statutory). Fee increases are required to fund the Division of Fire Safety in FY24/25 using Fire Fund appropriations.

#### **DRIVER HISTORY RECORDS**

Authorizes the Department of Safety, in certain instances, to provide driver history records to a federal entity. Estimated revenues from this amendment are required to fund the Division of Fire Safety in FY24/25 using Fire Fund appropriations.

#### **RESIDENTIAL CARE AND HEALTH FACILITY INSPECTION**

Transfers requirement to make at least one annual, unannounced inspection of all licensed facilities from the Department of Health and Human Services to the Fire Marshal.

#### **NEW DIVISION OF FIRE SAFETY POSITION**

Appropriates \$146,000 in general funds over the FY24/FY25 biennium to fund a new Program Assistant II position within the Division of Fire Safety to manage new building and fire code amendment process required by the passage of SB 443 during the FY22 legislative session. This position is required to meet this statutory requirement.

#### **DEPARTMENT OF SAFETY AUTHORIZATIONS**

Allows the Department of Safety to fill unfunded positions, provided total expenditure for such positions does not exceed amounts appropriated for personal services, and to create full-time temporary positions for any positions on military deployment and to transfer funds from Class 010 into Class 059 with approval from the Department of Administrative Services.

#### SUBSTANCE ABUSE ENFORCEMENT PROGRAM

Appropriates \$408,297 in general funds over the FY24/FY25 biennium into the Department of Safety for forensic laboratory and state police overtime relative to the program. Also appropriates \$1,667,368 in general funds over the FY24/FY25 biennium for the Department of Safety to disburse grants to county and local law enforcement agencies to fund overtime costs for county and local law enforcement officers performing law enforcement activities attributable to the program.

### House Bill 2 – Summary of Items

#### EMERGENCY MEDICAL AND TRAUMA SERVICES

Makes various statutory changes relative to the administration of Naloxone, and adds the definition of "peer support groups" to RSA 153-A.

#### STATE AND LOCAL CYBERSECURITY GRANT PROGRAM (SLCGP)

Appropriates general funds of \$1,255,500 in FY 2024 and \$1,612,215 in FY25 to the Department of Safety for the State and Local Cybersecurity Grant Program.

#### **STATE POLICE CRUISERS**

Appropriates \$3,510,000 of FY23 general funds to the Department of Safety for purchasing 52 State Police cruisers. These purchases are required to address aging fleet as a result of budgetary constraints and supply chain shortages over the last several biennium.

#### **BAIL NOTIFICATION SYSTEM**

Appropriates \$1,000,000 to the Department of Safety to develop and implement a system to electronically share an individual's bail condition status with law enforcement. This appropriation only addresses the estimated cost of implementing the NHSP portion of the system. Additional consideration is required from the Court System on how bail status information that is generated across the state would be entered and interfaced.

#### HB2 Prioritized Needs FY24/25

#### NORTHERN BORDER ALLIANCE PROGRAM

Establishes the Norther Border Alliance Program, with an appropriation of \$1,435,384 in FY23 general funds, administered by the Department of Safety, to make grants available to other state, county, and local law enforcement agencies and also provide funding for the division of state police.

#### **AUXILIARY STATE POLICE**

Eliminates the cap of 16 persons for the State Police Auxiliary State Police Force.

#### ALIGN STATE POLICE MAJORS DIVERSITY PAY WITH NHTA COMMAND STAFF CBA AMOUNT

Retroactively aligns diversity pay for (4) unrepresented State Police Majors with the amount provided all other command staff within the NHTA Command Staff Collective Bargaining Agreement.

### House Bill 2 – Proposed Language

#### New Sections; Northern Border Alliance Program. Amend RSA 21-P by inserting after section 68 the following new sections:

21-P:69 Northern Border Alliance Program.

I. The commissioner of safety shall establish a northern border alliance program which shall make grants available to other state, county, and local law enforcement agencies, and also provide funding for the division of state police for the following purposes:

(a) Overtime costs for officers performing law enforcement activities under this program.

(b) Equipment for use in performing law enforcement activities under this program.

(c) Training costs, including overtime backfill, for officers participating in this program.

II. The commissioner shall establish protocols and conditions for increased state police patrols and conditions for eligibility for grants to other state, county, and local law enforcement agencies. The protocols and conditions shall focus on reducing the instance of crimes and illicit activity occurring within 25 air miles from the Canadian border. The protocols and conditions shall:

(a) Establish state police as the lead agency for scheduling patrol and coordination with participating agencies.

(b) Ensure that officers assigned to patrols are relieved of taking calls for service absent an emergency.

(c) Ensure that the officers assigned to such patrol units have been trained on state and, if applicable, federal policies, laws and constitutional provisions.

III. The program shall include the following prohibitions on allowable uses of funds:

(a) No funds shall be granted for "purchase of evidence" or for "confidential funds."

(b) No funds shall be used for supplanting locally budgeted and approved funds for routine law enforcement.

IV. The program shall include semi-annual reporting, to the governor, senate president, and speaker of the house of representatives, which includes measurable program results and a detailed accounting of program funding and uses. The first report shall be submitted on or before December 31, 2023.

21-P:70 Northern Border Alliance Fund.

I. There is hereby established the northern border alliance fund within the department of safety for the purpose of make grants available to other state, county, and local law enforcement agencies, and also provide funding for the division of state police to reduce the instance of crimes and illicit activity in close proximity to the Canadian border. All moneys in the fund shall be nonlapsing and continually appropriated to the department of safety.

II. The fund shall be overseen by the commissioner of the department of safety who shall, within 180 days of the effective date of this

### House Bill 2 – Proposed Language

section, establish a process for the application for grants from the fund. Such process shall be established in rules adopted in accordance with RSA 541-A.

III. The commissioner of the department of safety may charge administrative costs related to this section to the fund.

94 Appropriation; Department of Safety; Northern Border Alliance Program.

I. The sum of \$1,435,384 for the fiscal year ending June 30, 2023 is hereby appropriated to the department of safety and shall be nonlapsing. This sum shall be expended as follows:

(a) \$619,641 shall be expended by state police for the purpose of funding overtime patrols, related training activities and purchase equipment in support of the northern border alliance program.

(b) The sum of \$815,743 is hereby appropriated to the department of safety to disburse grants to other state, county, and local law enforcement agencies for the purpose of funding overtime costs for county and local law enforcement officers performing law enforcement activities attributable to the northern border alliance program established in RSA 21-P:69.

II. The governor is authorized to draw a warrant for said sums out of any money in the treasury not otherwise appropriated.

95 Effective Date. Section 94 of this act shall take effect on June 30, 2023.

106-B:12 Authority and Duties of Police Employees. Police employees shall be ex-officiis constables throughout the state. They shall have statewide authority to enforce all provisions of RSA title XXI relative to motor vehicle laws and the regulations relative to the transportation of hazardous materials, pursuant to RSA 106-A:18 and RSA 106-B:15. The director, division of state police, shall report to the director, division of motor vehicles, all violations of and prosecutions under the motor vehicle laws. Police employees shall have general power to enforce all criminal laws of the state and to serve criminal processes and make arrests, under proper warrants, in all counties. They shall not serve civil processes. No police employee shall act, be used or called upon for service within any town in any industrial dispute unless actual violence has occurred therein, and then only upon order of the governor. When any police employee shall apprehend any person who has committed or attempted to commit a felony the director shall immediately make a report to the attorney and the sheriff of the county and the chief of police of the municipality in which the offense was, or was suspected of being, committed and such cases shall be investigated and prosecuted by said county officials with the cooperation of said police employees. Further, police employees acting within 25 air miles of the international border with Canada, shall have the same authority and powers granted to forest rangers and officials of the division of forests and lands pursuant to RSA 227-G:7 and RSA 227-G:8.

# House Bill 2 – Proposed Language

#### Auxiliary State Police. Amend RSA 106-B:19 to read as follows:

106-B:19 Auxiliary State Police. The director is authorized to recruit, train, and organize an auxiliary state police force [of not more than 16 persons] for the purpose of providing emergency services throughout the state for peacetime or wartime emergencies or threatened emergencies and for augmenting the state police force in such manner as the director may deem appropriate. Notwithstanding other provisions the director may recruit such auxiliary force from retired state or local police. Such auxiliary force shall at all times be under the direction and control of the said director and shall be subject to rules adopted by the director under RSA 541-A and shall be limited to specific hours in any given calendar year for part-time police officers adopted in rules under RSA 541-A by the police standards and training council, pursuant to RSA 106-L:6, III.

#### State Police Major Differential Pay. Amend RSA 99:10-a to read as follows:

99:10-a New Hampshire State Troopers. – Classified New Hampshire state troopers of the division of state police shall be paid in addition to their regular salary, a differential pay in the amount [of \$25 per week unless otherwise] collectively bargained. Unrepresented state troopers shall receive differential pay authorized by the most closely aligned bargaining unit effective retroactive to the trooper's original date of promotion.



#### The Vision of the Department of Safety

To make New Hampshire the safest state in the Nation with the highest quality of life for all.

#### The Mission of the Department of Safety

The mission of the Department of Safety is to continually enhance the safety, security, and quality of life in New Hampshire through professional, collaborative, and innovative service to all.